

Due to difficulties and the high volume of requests for delivering medication highlighted by various pharmacies, the council have set up a delivery service - made up of ambulance volunteer drivers based locally. (Old Colwyn, Colwyn Bay and Penrhyn Bay areas). As a result, if you have been prescribed an acute prescription/one-off prescription for antibiotics or end of life/palliative medication, you can ring the hot line number (below), highlight your required need(s), and they will organise deliver it. You will need to deliver the likely time scale during the telephone call and ensure that this is acceptable to you. This service is also able to deliver Controlled Drugs as they have locked secure units. Please ensure that your chemist is also aware of your delivery arrangement.

**HOTLINE NUMBER:**  
**07917280461**